

Heritage University Office of Admissions

EAGLE AMBASSADOR JOB DESCRIPTION



Heritage
University

Position Description:

Students in the **Transfer Eagle Ambassador** program will serve as representatives for Heritage University and the Office of Admissions. The Ambassadors will lead campus tours, attend community events and connect with interested and incoming students. They will serve a critical role in promoting Heritage through social media, email and the web, and will also be assigned other duties in the office as time allows.

Being a part of the Ambassador program is a great way to work on campus and obtain desirable life skills that can be applied in future careers. Students will gain interpersonal skills, valuable customer service experience and will also improve their public speaking skills. Being a student ambassador will benefit the student and the university by preparing leaders for our campus community. In addition, the Transfer Student Ambassador will be working closely with our Transfer Admissions Counselor at our YVC office to help assist with events and recruiting efforts during the Fall and Spring semesters.

Qualifications:

- Preferably a student that lives in the Yakima area
- Must be a current Heritage University student in good academic standing.
- Must have the ability to work effectively with a team but also be able to work independently.
- Must have knowledge of the university's history, mission, academic and extracurricular programs, activities and the admissions and financial aid processes.
- Must be willing to help others, have good time management skills and be organized.
- Must be willing to work during evening and weekend events.

Responsibilities:

- Commitment of 19 hours a week (hours may vary).
- Located primarily at the Heritage @ YVC office.
- Contact prospective students by email, phone or in person.
- Represent the university in recruiting activities such as; regularly scheduled YVC tabling events, college fairs, information nights, etc.
- Give campus tours to prospective students, their families, and other campus visitors.
- Serve as a liaison between prospective students and the various departments on campus.

By signing and accepting below you acknowledge that you have read and agree to the terms outlined in this document

Signature: _____

Date: _____

Please contact Sergio Avila, Admissions Counselor and Events Coordinator, with any questions at (509) 865-8528 or by email at Avila_S@heritage.edu

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Name:

Student I.D. #:

Major:

Phone Number:

Current Address:

Class Standing:

Resume and Fall/ Spring semester schedule (can be attached to the application)

Please provide a short answer to the following question:

Describe a time when a staff member at Heritage University helped you in an effective way. What was helpful in the experience? How can you help a student in a similar way and provide the same quality of help?