



# Resource Handbook

Heritage University  
2022-2023





# On Campus Resources

## Admissions

Admissions recruits and admits students to attend Heritage University.

Contact Information:

admissions@heritage.edu

Tel: (509) 865-8508

1-888-272-6190

Link: [Admissions](#)



## Financial Aid

The Financial Aid office works with you to find resources to help fund your education.

Contact Information:

financial\_aid@heritage.edu

Tel: (509) 865-8502

Link: [Financial Aid](#)



## Student Accounts

Student Accounts and the Business Office are dedicated to providing information and assisting students with charges, financial aid, and account balances.

Contact Information:

studentaccounts@heritage.edu

Tel: (509) 865-8507

Student Charges:

(509) 865-8612

Link: [Student Accounts](#)



## Registrar & Transcripts

The Registrar's Office supports students in all phases of university life, including registration, class scheduling, and graduation.

Contact Information:

registrar@heritage.edu

Tel: (509) 865-8505

Credentials Evaluator

(Transfer Credits and Graduation)

Phone: (509) 865-8609

Link: [Registrar & Transcripts](#)





# On Campus Resources

## Advising

Advising helps students schedule and register for classes.

Contact Information:

advising@heritage.edu

Tel: (509) 865-0725

Link: [Academic Advising](#)



## Ability Services

The Office of Ability Services is in charge of approving academic accommodations for students with disabilities.

Contact Information:

Cook\_Y@heritage.edu

Tel: (509) 865-8544

Link: [Office ADA](#)



## Heritage University Library

Whether in the Library or logging into the Library via the Internet, students are able to access approximately 100 electronic resources 24/7.

Contact Information:

Library@heritage.edu

Tel: (509) 865-8522

Hours:

Mon. -Thurs. 8AM-8PM

Friday 8AM-5PM

Link: [HU Library](#)



## Academic Skills Center

The mission of the Academic Skills Center is to facilitate independent learning by providing free, accessible academic support to the Heritage University community.

Contact Information:

maltos\_k@heritage.edu

(509) 865-0407

Hours: Mon.-Fri. 9AM-7PM

Remote: Mon.-Fri. 9AM-10PM

Sat.-Sun 10AM-7PM

Link: [Academic Skills Center](#)





# On Campus Resources

## Career Services

Career Services office provides guidance, resources and opportunities to students and alumni seeking to achieve their career goals relevant to their academic interests.

### Contact Information:

Carrerservices@heritage.edu

Tel: 509.865.0411

Hours: Monday-Friday

8AM-8PM

Link: [Career Services](#)



## Testing Center

The Testing Center offers a variety of testing services. Placement testing is required for new or transfer students who have applied to HU and do not bring college-level credit for English and/or mathematics. It also administers make-up and accommodation testing through coordination with faculty and students.

### Contact Information:

testingcenter@heritage.edu

Tel: 509.865.0440

Link: [Testing Center](#)



## Student Consumer Complaint Process

Heritage University, as an institution authorized to provide post-secondary education in the State of Washington, is committed to full compliance with the Program Integrity Rule, and provides this information to the students: Grievance Procedures.

### For more information:

Link: [Student Consumer](#)

[Complaint Process](#)



## Early Learning Center

Heritage University Early Learning Center strongly believes in providing a healthy, safe and developmentally appropriate learning environment for all children and peace of mind for parents. It is our mission to teach the children values of compassion, honesty and responsibility.

### Contact Information:

509.856.8500 ext. 5602

Hours: Mon.-Fri.

7:15AM-6:30PM

Link: [Early Learning Center](#)





# On Campus Resources

## **Student Government Association (SGA)**

The Student Government Association (SGA) is dedicated to the well-being of the Heritage student body and lives. SGA hosts a variety of exciting events throughout the year to enrich the experience of our students.

Contact Information:

[sga@heritage.edu](mailto:sga@heritage.edu)

Link: [SGA](#)

Facebook: [HU SGA](#)

## **Community Service**

At Heritage, we provide a variety of options for our students to get involved in the community.

Follow this link to learn more about the local groups that are in need of your time and effort:

Link:

[Give Back to Our Community](#)



## **The Eagle's Café**

A variety of delicious and affordable options located in the Gaye and Jim Pigott Commons. The café proudly features fresh, local products and coffee. Daily specials or customize meal option with a salad bar, full grill menu, or made-to-order pizza. Grab & Go items include cold entrees, salads, snacks, candy & chips. Homemade sweet treats are also to be had. Café stocks a large selection of fountain and bottled beverages.

[Click here for Café hours](#)



## **Virtual Bookstore**

Get your textbooks for Heritage University classes now available through the virtual bookstore. Getting your course materials is quick, easy and worry-free. Your online bookstore and content connection in one, the virtual bookstore makes using your book credit a snap too.

[Click here for more information](#)







# On Campus Resources

## TRIO SSS

TRIO Student Support Program's mission is to increase retention and graduation rates for student by offering academic and personal support. It is committed to serving 160 low-income, first-generation college students and students with disabilities to earn a bachelor's degree within six years.

### Contact Information:

TRIOS3@heritage.edu

Tel: (509) 865-8518

Link: [TRiO S3](#)



## CAMP

College Assistance Migrant Program (CAMP) is designed to help students with migrants or seasonal farm working backgrounds to begin their college careers. CAMP participants receive a variety of services including personalized one on one academic advising, peer mentor program, multicultural enrichment, and college success seminars.

### Contact Information:

Pena\_jl@heritage.edu

Tel: (509) 865-8695

Link: [CAMP](#)



## Heritage University Pantry

The HU Pantry provides small foods and snacks for students in need, the pantry is located in the Hitchcock building.

### Contact Information:

Hodge\_C@heritage.edu

Tel: (509) 865-0411

Ext: 1743



## High School Equivalency Program (HEP)

The primary goal of the program is to serve migrant and seasonal farm workers with a High School Equivalency (HSE) preparation and support services.

### Contact Information:

Renteria-Lopez\_J@heritage.edu

Tel: Phone: (509) 865-0413

Ext: 3620

Link: [HEP](#)





# On Campus Resources

## McNair Scholars Program

The McNair Scholars Program is designed to prepare first-generation and low-income or minorities who are underrepresented in higher education for doctoral studies through involvement in mentoring, research and other scholarly activities.

### Contact Information:

Zamudio-

Orozco\_L@heritage.edu

Tel: (509) 955-8687

Link: [McNair Scholars Program](#)



## Mellon Mays Undergraduate Fellowship (MMUF)

The Andrew W. Mellon Foundation sponsors the Mellon Mays Undergraduate Fellowship Program (MMUF) at Heritage University. This graduate studies preparatory program offers financial support to emerging upper-division students who are interested in pursuing academic research in the arts and sciences.

### Contact Information:

Wynn\_W@heritage.edu

Tel: (509) 865-8633

Link: [MMUF](#)

## Microsoft Office 365

Microsoft Office 365 is available at **NO COST!** This is a FREE offer to all currently registered students. Each student can install Office 365 on up to five home or personally-owned PCs/Macs. Office mobile applications are accessible on iOS and Android devices and automatically included with all Windows phones.

### Contact Information:

[Click here for more information](#)

## MESA First Nations

Mathematics, Engineering, Science, Achievement (MESA) is an innovative and effective academic development program. First Nations MESA engages students in math and science-based activities to prepare them for STEM based careers.

### Contact Information:

Craig\_A@heritage.edu

Tel: Phone: (509) 865-8503 Ext. 2146

Link: [MESA](#)



# Off Campus Resources



## Utilities

For assistance with home energy bills, energy crises, or weatherization and energy-related minor home repairs contact:

**Northwest Community  
Action Center**  
706 Rentschler Lane  
Toppenish, WA 98948  
Tel: 509-865-7630

**OIC of Washington**  
1419 Hathaway Avenue  
Yakima, WA 98902  
Yakima: (509) 454-4610



## For help with Housing:

**Yakima Union  
Gospel Mission**  
1300 North 1<sup>st</sup> St  
Yakima, Wa  
98901  
(509)248.4510

**Yakima Housing  
Authority**  
810 N. 6<sup>th</sup> Ave  
Yakima, Wa  
98902  
(509)453-3106



**Yakama Nation  
Housing Authority**  
311 South  
Camas Ave.  
Wapato, WA 98951  
(509) 877-7830

**Sunnyside Housing  
Authority**  
204 S 31<sup>st</sup> St  
Sunnyside, WA  
98944  
(509)837-5454





# Off Campus Resources



## **Food Services:**



**Wapato Food Bank:**

(509) 379-4357

**Yakama Nation Food Bank:**

(509) 865-5121

**Toppenish Community Chest Food Bank:**

(509) 865-5311

**Zillah Food Bank:**

(509) 829-5279

**White Swan Community Food Bank:**

(509) 874-2736

**Granger Food Bank:**

(509) 831-6211

**Jubilee Ministry of Prosser Food Bank**

(509) 786-3033

**Seventh Day Adventist Community Food Bank Sunnyside:**

(509) 837-9679

**Seventh Day Adventist Community Food Bank Grandview:**

(509) 882-7919

**Sunnyside ACS Food Bank:**

(509) 837-9679

**SOC-Mabton Food Bank:**

(509) 225-9310



# Off Campus Resources

## Transportation services:

**People For People:**  
(509)457-1111  
<http://pfp.org/> link

**Sunnyside Greyhound  
Station:**  
(509)837-5344

**Benton Franklin Transit  
(Prosser):**  
(509) 786-1707

**Pahto Public Passage:**  
(509)865-5121  
link [tribaltransit@yakama.com](mailto:tribaltransit@yakama.com)



## Clothes:

### The Salvation Army

1357, 246 Division  
St, Grandview, WA  
98930  
(509)882-2584

### Hobs Hospice Benefits Shop

612 5th St. Prosser,  
WA 99350  
509.786.7435

### Goodwill

2840 E. Lincoln  
Ave. Sunnyside,  
WA 98944  
509.837.6555

### The Salvation Army

9 S 6<sup>th</sup> Ave  
Yakima ,WA 98902  
509.843.3139



# Off Campus Resources

## Child Care:

**Catholic Charities:**

1-800-246-2962 or [www.catholiccharitieswCA.org](http://www.catholiccharitieswCA.org) [link](#)

**DSHS Working Connections Child Care:**

1-800-209-5446

**Epic Headstart (Sunnyside):**

(509)515-2116



**Inspire Development Center (Toppenish):**

(509)865-2865

**Early Childhood Education and Assistance Program (ECEAP):**

(509)148-2116 or [www.epicnet.org](http://www.epicnet.org) [link](#)

## Domestic Violence Help:

**For immediate assistance, call the National Domestic Violence Hotline 1-800-799-SAFE or 1-800-389-2515**

**Lower Valley Crisis and Support Services:** (509)837-6689

**YWCA of Yakima:** (509)248-7796

**Northwest Immigrant Rights Project of Granger:** (509)854-2100

**Yakama Nation Domestic Violence Office:** (509)865-1450

**Child Protective Services of Toppenish:** (509)865-1450

**Child & Family Services of Yakima:** (509)225-6534



# Off Campus Resources

## Alcohol & Drug Prevention

### Chemical Dependency:

**Washington Recovery Help Line:**

**1-866-789-1511**

**Central Washington Area 24 hour NA Helpline:**

**877-664-0398**

**Alcoholics Anonymous: (509)453-7680**

[www.alcoholics-anonymous.org](http://www.alcoholics-anonymous.org) **link**

**Alanon & Alateen: <http://wa-al-anon.org/> link**

**Barth Clinic (Zillah): (509) 829-6440**

**C.A.S.A. de Esperanza (Yakima): (509) 453-9387**

**Dependency Health Services (Sunnyside): (509) 837-2089**

**James Oldham Treatment Center (Buena): (509) 865-6705**

**Merit Resources (Sunnyside): (509) 837-7700**

**Merit Resources (Toppenish): (509) 865-5233**

**Phoenix Counseling & Support Services (Grandview): (509) 882-4227**

**Triumph Treatment Services: (509) 248-1800**

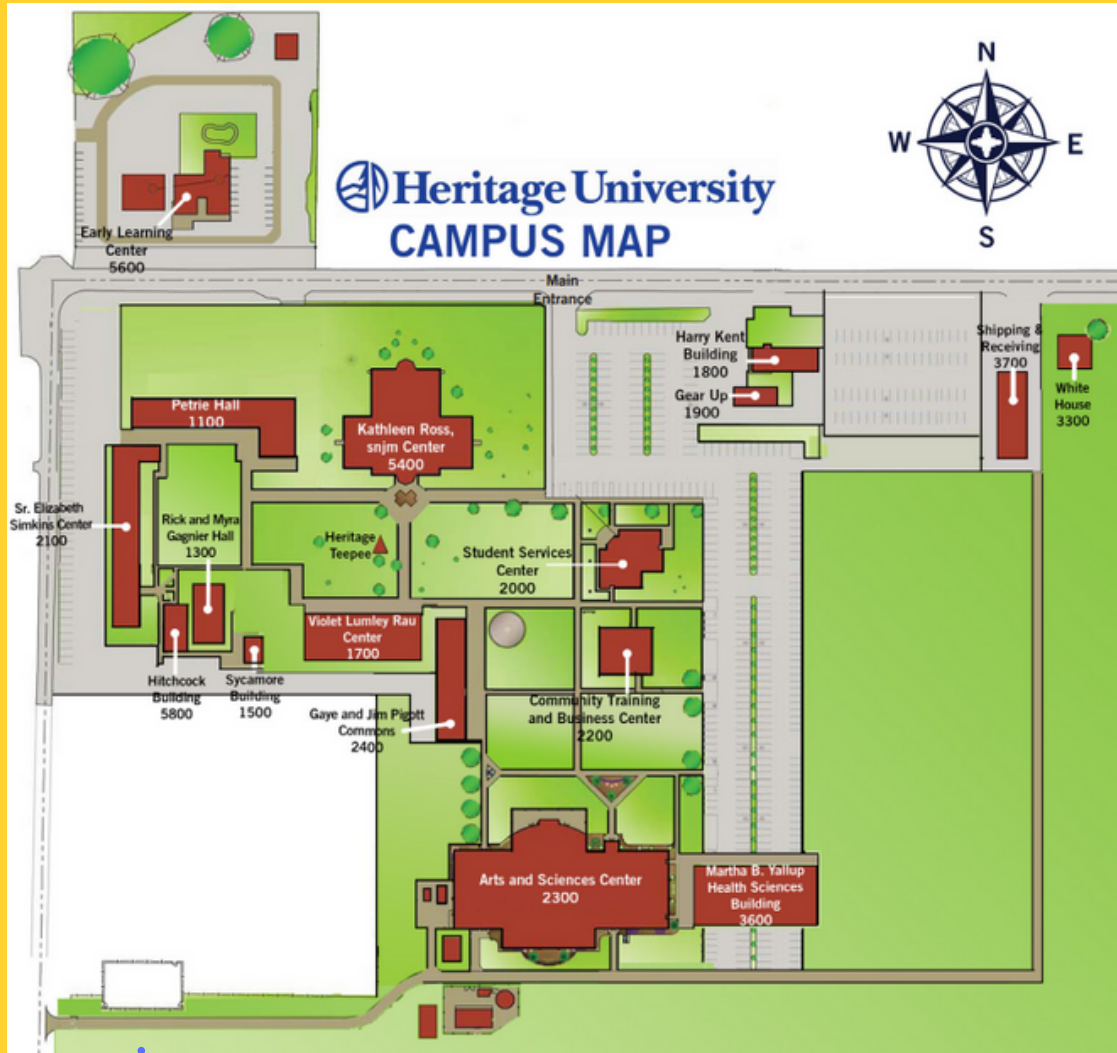
**Yakama Nation Comprehensive Alcohol Program:**


**(509) 865-5121 Ext.4455**

**Yakima County Substance Abuse Coalition: (509) 575-6114**







Buildings marked  with have automatic entrance doors to the building and assisted entry doors for the rest rooms. Classrooms are listed in blue. Student programs and supports are listed in purple.

### **Arts and Sciences Center, 2300 Building**

Classrooms/Labs (2360 through 2387)  
Helen Jewett Advanced Nursing Skills Lab (2361)  
Smith Family Hall (2386 through 2390)  
Center for Indigenous Health, Culture and the Environment College of Arts and Sciences

### **Community Training and Business, Center 2200 Building**

HEP Program

### **Early Learning Center, 5600 Building**

Child Care Center

### **Gaye and Jim Pigott Commons 2400 Building**

Barnhill Fireside Room The Eagle's Café The Lounge  
Patricia Wade Temple Room

### **Gear Up, 1900 Building**

University of Washington

### **Harry Kent Building 1800 Building**

Classrooms 1 and 2

### **Hitchcock Building, 5800 Building**

Business Office  
Student Accounts

### **Kathleen Ross, snjm Center 5400 Building**

Classrooms 410 through 419

Academic Skills Center

Career Services

Don North Library

President's Office

Testing Center

Writing Center

### **Martha B. Yallup Health Sciences Building, 3600 Building**

Classroom 3626

Advancement and Marketing

### **Petrie Hall 1100 Building**

Classrooms 1101-1120  
Institutional Research  
Provost

Virginia S. Hislop Art Gallery

Walter and Peggy Lewis Art Studio

### **Rick and Myra Gagnier Hall, 1300 Building**

Help Center Information Technology Security

### **Shipping and Receiving, 3700 Building**

Physical Plant Shipping and Receiving

### **Sr. Elizabeth Simkins Center 2100 Building**

Institute for Student Identity and Success

College of Education

English and Humanities

Human Resources

MESA

### **Student Services Center, 2000 Building**

Admissions

Financial Aid/Scholarships

Registrar

Student Accounts

### **Sycamore Building 1500 Building**

Classroom 1502

Workout Room

### **Violet Lumley Rau Center, 1700 Building**

Classroom 1701

Ability Services

Advising

Adelante STEM

CAMP

Student Life

TRIO - Student Support Services

### **White House 3300 Building**

Nursing SIM Lab





## Would you like to see other resources?

PLEASE LET US KNOW BY CONTACTING US.  
OUR INFORMATION IS LISTED BELOW

### CONTACT



509-865-8500 ext. 1737



[adelantestem@heritage.edu](mailto:adelantestem@heritage.edu)



TBD